

# TaraVista Welcomes You!



Our visiting policies are designed to provide patients with meaningful visits in a safe and confidential setting. They take into account each patient's treatment plan, the age of the patient as well as the needs of all patients. TaraVista is a non-smoking facility and smoking is prohibited. We continue to maintain Covid precautions for the health of patients and staff.

## Visiting Policies

- Visitors must bring a photo I.D. to verify identify
- Visitors are encouraged to preschedule with unit staff
- Three visitors are permitted at a time
- Minors must be accompanied by their parent
- Visitors need to arrive on time, late arrivals may not be accommodated
- Visitors will complete self-screening for Covid upon arrival. Visitors who screen positive for symptoms or have been diagnosed with a Covid infection in past 10 days can not enter the facility. If you are not feeling well, please refrain from visiting until your symptoms subside.
- Visitors are required to wear a mask at all times and conduct hand hygiene

## Food Guidelines

- Snacks and small meals are permitted. Large quantities cannot be accommodated.
- Staff will conduct a visual check of food items. For safety, TaraVista may deny certain food items.
- Plastic bags, glass bottles or cans are not permitted
- Food brought in can only be consumed by patient at time of visit
- Drinks must be sealed sealed and unopened. Caffeine and soda products are not permitted.

## Prohibited Items

- Items that are not allowed on the unit can be stored in a secure locker located in the lobby.
- Items include: **wallet** | purse | **plastic bags** | keys | **coats** | laptops, cellphone, tablets | **earbuds**, **headphones** | cans, glass containers | **caffeine products** | lighters, matches | **pocket knife** | medications
- Weapons, nicotine products, alcohol, cannabis, other drugs are not allowed on the premises.



### Unit Phone Numbers

- Child Unit (South 1): **978-615-5203**
- Adolescent Unit (South 1): **978-615-5204**
- Adult Unit (South 2): **978-615-5232**
- Adult Unit (North 1): **978-615-5201**
- Adult Unit (North 2): **978-615-5202**
- Adult Unit (West 2): **978-615-5266**

### Suggested Visiting Times



**Monday - Friday**

12:30pm - 7:20pm

**Saturday & Sunday**

12:30pm - 5:20pm